

KAMLESH.H.PATEL

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Career Objectives-

Seeking a position to utilize my skills and abilities and achieve professional growth while being resourceful and innovative.

Academic qualification-

- Passed B.Com. from Mumbai University(march 2002)
- Passed H.S.C. from Mumbai Board (March 1999).
- Passed S.S.C. from Maharashtra Board (March 1997)

Certifications-

- ITIL 4 Foundation
- Aviatrix Certified Engineer – Multi-Cloud Network Associate Course

Technical Qualification-

- M.D.N.D (Master Diploma in Networking & Database) from C.M.S Institute (Bandra).

Employment Status-

3i Infotech consultancy services ltd

Senior Executive - IT Operations (From January 2021)

Resident Engineer in Kotak Securities

- ✓ EOD & BOD process of Equity & Commodity (Working in Night Shift)
- ✓ Basic knowledge of SQL server 2007 (Run sql Quires regarding EOD , BOD)
- ✓ Generate Securities File as well as Run corporate Application (In house App)
- ✓ Run Market Data & move files on related servers
- ✓ Downloading files NSE BSE NSEFO NSECD MCX NCDEX .(Bhavcopy, Contract, scrip, & Span files)
- ✓ Run Share Memory Process.

Indiabulls Housing Finance Ltd

System Administrator

1 July 2016 to 31 May 2020

- ✓ Create users and groups in active directory and given rights as per policy.
- ✓ Installing, Configuring and troubleshooting of Windows 2008 R2 /2012 R2 Servers.
- ✓ Implemented WSUS/SCCM integration and created a monthly phased patching process.
- ✓ Handling Users mailbox and Configure storage quota in exchange server.
- ✓ Handling file server for creating folders, user rights and folder quota.
- ✓ Handling McAfee server for smooth functioning of day to day activity.
- ✓ Handling Citrix users and troubleshooting problems.
- ✓ Handling all the Senior Management Team & corporate delegation user for all IT related issues.
- ✓ Providing technical support to branch users remotely.
- ✓ Handling a team of 15 Vendor engineers.

Indiabulls Technology solutions Ltd

System Administrator

14 August 2010 to 30 June 2016

- ✓ Handling file server for creating folders, user rights and folder quota.
- ✓ Handling McAfee server for smooth functioning of day to day activity.
- ✓ Handling FTP and print server.
- ✓ Providing technical support to branch users remotely.
- ✓ Handling NSE TAP server downloading daily files and login Neat and FO terminal.
- ✓ Providing blackberry Client Enterprise Activation on Handset and Troubleshooting.
- ✓ Work closely with Desktop Support and the Help Desk to ensure policies and best practices are being followed and appropriate steps are taken to protect the user's network and infrastructure.
- ✓ Provided support for the Windows Server infrastructure including planning, installation, configuration, testing, troubleshooting and problem resolution.
- ✓ Well-honed in collaborating with cross-functional teams & lending technical support to new trainees, thereby assisting in creating a flawless Network Management System.
- ✓ Excellent knowledge of applications, hardware and other equipment associated with Macintosh desktops, laptops and handheld devices.
- ✓ Expertise in Computer Support, Network Support, MAC (Apple) support, VPN, Software Installation, Windows 2003 Server, Windows 2008 Server, Windows 2012 Server installation, patch up gradation, Antivirus installation & updating.

Crescent Technologies

Resident Engineer (In Indiabulls)

March 2006 to August 2010

- ✓ Handling Omnesys and NSE Tap Server of Institutional desk.
- ✓ Maintaining daily BOD & EOD activity in Omnesys Server.
- ✓ Installation, configuration & troubleshooting of Nest Trader Software.
- ✓ Installation, configuration & troubleshooting of NSE Tap Server.
- ✓ Installation, configuration & troubleshooting of BSE IML Server.
- ✓ Installation, configuration & troubleshooting of Bloomberg terminal.
- ✓ Handling IT Help desk.
- ✓ Installation & configuration office mails in smart Phone & Blackberry.
- ✓ Remotely given support to branch user.
- ✓ Attend all senior level management calls.

New Era Informatiques

Customer Support Engineer

January 2004 to February 2006

- ✓ Installation, configuration & troubleshooting of Intel Server Board Based Server.
- ✓ Installation, configuration & troubleshooting of Software's & Hardware.
- ✓ Installation and troubleshooting of Branded (Compaq, IBM and Intel) and Assembled Pcs.
- ✓ Installation and troubleshooting of Dot Matrix, Inkjet and Laser Printers.
- ✓ Troubleshooting Internet Explorer, Mail and Outlook problem.
- ✓ Configuring higher end Printers like HP Laser jet5100, 8100, 9500 series.etc.
- ✓ Installing and troubleshooting Antivirus and Spyware Software, Pattern Update.
- ✓ Installation of VPN Clients & Trouble shooting.
- ✓ Provide Remote Support using Remote sharing software's (Net meeting, VNC and Dame Ware Mini Remote Control) and take control of remote systems to solve their problems.
- ✓ Handling Microsoft Outlook Configuration & troubleshooting Problems.

Highlights of IT Skills

- ✓ Admin Active Directory, DHCP, DNS and VPN.
- ✓ Backup MS Windows Backup, System Stat Backup.
- ✓ Antivirus McAfee & Symantec Antivirus.
- ✓ Mailing Exchange server, Microsoft Outlook.
- ✓ Remote Control PCvisor, Cisco WebEx, SCCM, RDP, VNC, Dame Ware
- ✓ Ticketing Systems Sapphire
- ✓ Devices Hubs, Switches, Network cabling, Modems, Print server.
- ✓ Software Office 365,MS-OFFICE 2003,2007,2010,2013
- ✓ Monitoring Backup server, Exchange server, ADS server.
- ✓ Encryption McAfee Endpoint Encryptions

Personal Details

Languages- English, Hindi, Marathi, Gujarati

Date of Birth- 5th September 1980

Marital Status- Married

Passport No- K6988969

Kamlesh H Patel