

navik94.sn@gmail.com

+91 9987976920

Mumbai 400082

Skills

- Certification in Asp.Net With C Sharp
- C, ASP with C# (.Net Platform)
- HTML,CSS
- MS SQL Server ,Oracle, MS Access

Education And Training

06/2017

Bachelor Of Science:

Computer Science

**Sandesh College Of Science,
Commerce And Arts**

Mumbai

Certifications

- Certification in Asp.Net With C Sharp

Languages

Hindi: First Language

English: C2

Proficient (C2)

Marathi: C2

Proficient (C2)

Shailesh Navik

Summary

Dedicated and certified professional with expertise in ASP.Net, C#, and web technologies. Holds a B.Sc in Computer Science and boasts hands-on experience as a Content Moderator and Internet Researcher. Currently excelling as a Technical Support Engineer at a leading organization, specializing in database management, system troubleshooting, and transaction monitoring. Proven track record of contributing to team projects, notably a Student Feedback System using C Sharp and MS SQL Server. Committed to continuous learning and thriving in dynamic development environments.

Experience

FSS For Axis Bank - Technical Support Engineer

Mumbai

02/2022 - Current

- First level support for the production support team, involving production problem analysis.
 - Monitoring TLF and PTLF transactions and escalating issues.
 - Monitoring GGSSCI and troubleshooting if abended.
 - Taking backup of DAILY, WEEKLY, SYSTEM, MONTHLY systems using commands.
 - Extracting different transaction reports.
 - TMK configuration, ATM addition, IPF BIN REFRESHMENT, MDBN REFRESHMENT.
- Run query on SQL to fetch card transaction data for tlf and ptlf
 - Run various query related to atm and pos
 - Fetch declined count for various interchange on sql

APEX VITUAL AND INFRA SOLUTIONS - Internet Research Executive

Mumbai

01/2018 - 12/2020

- Conduct research using LinkedIn, Google Advanced Search and other key web-based research tools to find targeted names and profiles.
 - Currently leads a team of recruitment professionals focused on senior level, management and professional search using advanced candidate sourcing techniques and social media recruiting in USA and Canada.

Accenture - Content Moderator

Mumbai

04/2017 - 12/2017

- Reviewed and moderated user-generated content to ensure compliance with platform guidelines and legal requirements.
- Enforced content policies, taking corrective actions and applying penalties for policy violations.
- Mitigated risks associated with inappropriate content, including hate speech and

harassment.

- Provided user support by addressing inquiries related to content moderation policies.
- Maintained quality assurance by verifying information and addressing issues related to content accuracy.
- Participated in ongoing training to stay updated on policies, trends, and online behavior.
- Produced reports and documentation to contribute insights for refining content moderation strategies.

References

References available upon request.